

THE RED LION

PUB, INN & DINING

Disability Access Statement

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WELCOME

A relaxed pub, inn, and dining establishment, located in the heart of the high street, in the market town of historic Odiham, north Hampshire.

Part of New Dawn Pubs, an independent local pub company, we are passionate about retaining the Great British pub experience in all its glory, providing quality, unfussy gastro food using only the very best in seasonal, and local ingredients ensuring 100% traceability.

The Red Lion is open seven days a week offering a relaxed space for friends to gather and families to meet, over a pint of local craft ale, a sparkling Hampshire wine, or a bite to eat from our frequently changing menu and daily specials board.



GETTING HERE

The pub is situated in the middle of Odiham High street, approximately 1.8 miles from Junction 5 on the M3.

CAR PARKING

Parking is available free of charge, with a 2-hour no return limit on both sides of the high street. Disabled bays are clearly marked.

Alternately, a pay and display car park, behind the Red Lion, which is signposted Deer Park View Car Park (on the same side of the road). This is approximately 400 meters from the pub, towards the west end of the high street. The address for SAT NAV is: Deer Park View Car Park, Odiham, RG29 1LJ. After 6 pm, and on Sundays, is free of charge, a small hourly rate is charged outside of these times.



TRAIN STATIONS

The closest train stations to The Red Lion all sit on the London Waterloo line and include Fleet, Hook, and Winchfield. Hook is the closest, approximately 2.6 miles in distance, and Winchfield is 3.3 miles, with Fleet being the furthest away. Taxis are available for pre-bookings. Please note, Hook and Fleet stations both have taxi ranks, whilst Winchfield does not.

LOCAL TAXI SERVICE

VGT Taxis

T: 01256 760 760

W: vgtravel.co.uk

ARRIVAL

The pub has two entrances to the pub. One main door at the front of the building, from the high street, and one to the left-hand side of the building just a short way into the mews.

The high street paving features large paving slabs, which can sometimes be uneven. Leading up to the front door is a slight incline to a 3-inch step into the doorway entrance. The double doors open inwards and are latched open. The second door pulls outward at a 90-degree angle from the doorway and is 82cm wide. The entrance area is well-lit and has glass windows to see through to the bar. The entrance flooring is heavy tread carpet, which leads into wooden flooring, that features part tiled design.



The side entrance to the pub is ideal for wheelchair and pushchair access, with 1 small step measuring 15cm high, and a bigger doorway. Our team is more than happy to help assist with using this entrance.



RESTAURANT AND BAR

The bar is long and stretches down one side of the pub. It has plenty of overhead lighting and drinks are clearly displayed. The bar height is 110cm.

The flooring in the pub is mostly dark wood. Black and white tiles surround the bar base for a couple of feet.



The tables in the bar are tall with stools. The heights range between 77cm –110cm. Three of the tables have American-style booth seating, which is 66 cm high.



The main section of the restaurant area is carpeted. Within the carpeted restaurant area is a single step with a height change of 15cm. All table tops in the restaurant are wooden, and naturally coloured, featuring white table napkins and stainless-steel cutlery, making it easy to distinguish.



Should it help, we can swap chairs, or remove them completely depending on your needs when you are dining with us. We have a variety of wooden chairs, cushioned chairs, benches, and booths in different areas, so we are confident we will be able to find something that is most comfortable for you.

Highchairs are also available.

Wheelchair-friendly tables can be arranged; please inform us at the time of your booking if required.

The bar area and restaurant are all lit using a combination of overhead hanging lights and wall lights.

MENUS

Full table service is available throughout the bar and restaurant for drinks and food. The daily specials are written up on boards in the restaurant.

Our menus and daily specials can be viewed in larger formats on our iPads, a member of staff will be more than happy to help you with this.

We offer gluten-free menus and have full allergen information available on request for our menus and daily specials. If you have any specific dietary requirements, please inform a member of staff on arrival, or prior to your visit, so our chefs can cater to your requirements, ensuring you too can choose delicious dishes to enjoy. All dishes with dietary requirements will be served on a pink plate.

Background music is played throughout the pub and can be adjusted in separate areas. We do not have a hearing loop system.



EXTERNAL DINING

The Red Lion enjoys a high street position and features four sets of tables and chairs that sit out the front of the pub, on the high street for guests to enjoy alfresco drinks, and dining. The patio surface is large paving, and uneven throughout.

RESTROOMS

We offer a disabled toilet, which features baby changing facilities located in the far-right corner of the restaurant on the ground floor. It can be operated by the national key scheme radar key or a key is available by asking a member of staff. The disabled access toilet door is 89cm wide. The height of the toilet basin is 48 cm from the ground and has a backrest, handrails, and a drop-down support bar.

A red assistance-required cord is hanging from the ceiling. If pulled, a flashing alert light is activated outside, from which a member of staff will attend immediately.

A fold-down baby changing table is mounted to the wall with a specific nappy bin close by.



Additional customer male and female toilets are located on the first floor.

The stairs to the first floor are light-colored wood and have a handrail. The staircase has 13 steps, each measuring 20cm high, and 24cm deep. The stairway is well-lit with ceiling spotlights.

The toilets have two cubicles in each, with door widths of 54cm.

The male toilets feature two urinals, both measuring 60cm high. Spot ceiling lights provide plenty of light in both spaces, as well as a large window in the ladies. The flooring is large dark tiles.

Our staff are well trained in the evacuation of the building, and a nominated member of staff will enter the toilets upon hearing the fire alarm to make sure everyone has evacuated and aid in case of emergencies.



BEDROOMS

To access the bedrooms, which sit above the pub, guests will need to climb at least one staircase. Sadly we do not have provisions for a stair lift or elevator. The Red Lion has seven guest bedrooms in total. Five are located on the first floor and a further two are on the second floor.

All our rooms have ensuite bathrooms, each with large showers (no bathtubs). Some rooms are more suited to less able people. For example, rooms with no change of height of flooring, and rooms on the first floor. Please mention this to a member of staff when making your booking if you require a particular room.

Six of our bedrooms have king-size beds, and we have one bedroom which has a zip-lock super king bed, which can be separated into two singles. The beds measure 70cm in height from the floor.



The bedrooms are lit with central ceiling lights and bedside table lamps. Any extra lighting can be made available on request. All rooms are decorated with neutral short-pile carpets, light off-white walls, a single feature wall, and grey-painted doors. All our beds are prepared with duck and goose feather-down duvets and pillows. If you require non-allergenic bedding, please let us know so we can organise this prior to your arrival.

On the back of each bedroom door features a floorplan of the building, which informs all guests of the fire evacuation plan. All staff are trained in the event of an emergency to check all the bedrooms and ensure all customers and staff are safely evacuated.



ENSUITE BATHROOMS

All seven of our guest rooms have ensuite bathrooms. There is level access in some of the rooms, but some have a small step into the bathroom. The minimum entry space into the bathroom is 52cm. All bathrooms feature a toilet, sink with lever taps, and a walk-in shower, with a 15cm step.

The toilet seat in all rooms measures 48cm from the ground. No ensuite bathrooms feature handrails. The bathrooms feature grey and white pattern tiled flooring, and a mixture of painted and white tiled walls with a chrome wall-mounted radiator, and white towels.



ADDITIONAL INFORMATION

- CCTV is in operation in all public areas of the bar, restaurant, and residents' access door.
- We welcome all dogs in the pub, including assistance dogs. If you have an assistance dog and require any help, then please let a member of staff know.
- We do not currently have facilities to charge mobility scooters or battery-powered wheelchairs.
- We do offer free Wi-Fi throughout the pub.
- The pub features wall-mounted lights, ceiling spotlights, and overhead hanging lights.
- Table allocation can be tailored to guests' needs, for example, a person with hearing difficulties may wish to sit in a quieter area, or a well-lit table may be requested.
- Our daily specials are displayed on handheld chalkboards, which the server will place near your table in the restaurant area and bar. If required, these can be read to customers.
- We do not have large print versions or brail copies of our menus. Our staff provides full table service in the bar and restaurant.
- The closest chemist is Lloyds, which is a few doors up from the pub.
- The nearest Accident & Emergency Hospital; Basingstoke and North Hampshire Hospital, is 10.1 miles distance, which is one junction down the M3 (J6).

EVACUATION PROCEDURE

Fire exit signs and extinguishers are visible around the pub. Signage is placed in areas that are used as assembly points. Should a fire arise, all staff are trained in the evacuation procedure including checking all areas of the building, including toilets, to ensure all customers and staff exit the building safely.

Should you have any further questions or require additional information to that provided in this guide, please do not hesitate to get in touch.

